



COMPLAINTS POLICY

If any member of the Club feels that they have suffered discrimination in anyway or that the Club's Policies, Rules, or Codes of Conduct have been broken, they should follow the procedure outlined below:

1. In the first instance, they should report the matter to the Club Secretary or another member of the Club Committee. This should include the following:
 - Details of what, when and where the occurrence took place
 - Any witness statements and names
 - Names of any others who have been treated in a similar way
 - Details of any former complaints made about the incident, date, when and to who this was reported to
 - A preference for a solution to the incident
2. The Club's Management Committee will sit for any hearing that is/are required.
3. The Club's Management Committee will have the power to:
 - Issue a warning with regards to future conduct
 - Suspend from membership
 - Remove from membership any person found to have broken the Club's Policies or Codes of Conduct

If the complaint is regarding the Club's Management Committee, the member had the right to report the discrimination to the relevant County FA.

This policy is fully supported by the Club Officers who are responsible for the implementation of this policy.